





20 February 2020

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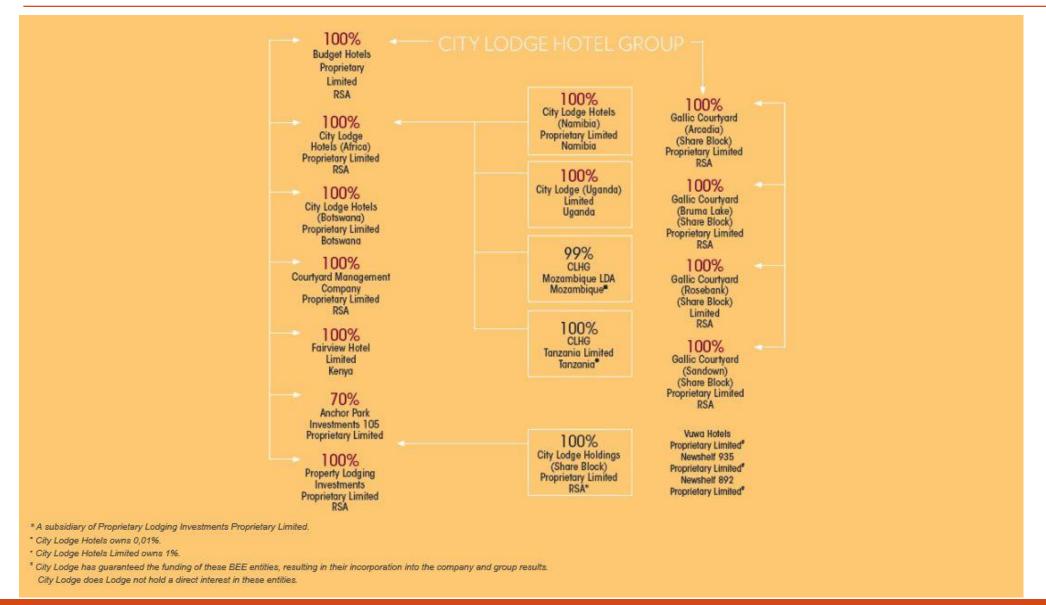


Financial Highlights

| | 31 Dec 2019 | 31 Dec 2018 | % change |
|---|----------------|----------------|------------|
| Average group occupancies | 54% | 58% | -4% points |
| Average SA occupancies | 57% | 61% | -4% points |
| • Revenue | R809,3 million | R807,4 million | +0,2% |
| Earnings per share | 126,4 cents | 378,9 cents | -67% |
| Normalised Diluted Headline EPS – Excluding IFRS 16 | 254,4 cents | 375,1 cents | -32% |
| • Final dividend per share declared | 153 cents | 229 cents | -33% |



GROUP STRUCTURE





Executive Directors:

Andrew Widegger

Alastair Dooley *

• Lindiwe Siddo

Non-executive Directors:

• Bulelani Ngcuka

Frank Kilbourn

• Deon Huysamer

• Sizakele Marutlulle

Ndumi Madupe

• Stuart Morris

Vincent Rague

Chief Executive Officer

Chief Financial Officer

Chief Operating Officer

Chairman

Lead Independent

^{*} Alastair Dooley will be succeeded by Dhanisha Nathoo effective 9 March 2020



OUR MANAGEMENT TEAM

Executive Committee

- Andrew Widegger (Chief Executive Officer)
- Alastair Dooley* (Chief Financial Officer)
- Lindiwe Siddo (Chief Operating Officer)
- Tony Balabanoff (Divisional Director: Operations)
- Zuki Jantjies (Divisional Director: Sales & Marketing)
- Marcel Kobilski (Divisional Director: Human Resources)
- Naynesh Parbhoo (Divisional Director: Financial)
- Ross Phinn (Divisional Director: Operations)
- Neda Smith (Divisional Director: Information Technology)
- Patrick Tate (Divisional Director: Operations)
- Melanie van Heerden (Group Company Secretary)

* Alastair Dooley will be succeeded by Dhanisha Nathoo effective 9 March 2020



GROUP HOTEL PORTFOLIO

UPSCALE





UPPER MIDSCALE





ECONOMY



Fairview Hotel

- 1 hotel
- 127 rooms

Courtyard Hotels

- 5 hotels
- 381 rooms

City Lodge Hotels

- 19 hotels
- 3383 rooms

Town Lodges

- 14 hotels
- 1804 rooms

Road Lodges

- 22 hotel
- 2059 rooms

TOTAL HOTELS – 61 TOTAL ROOMS – 7754

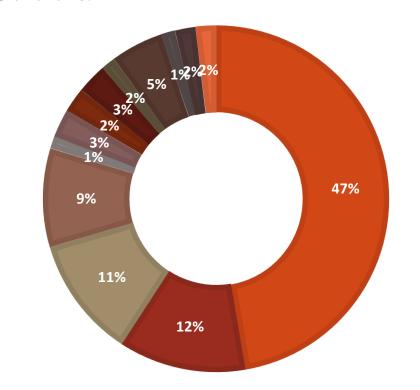
Geographic spread of rooms

■ Gauteng 47.3% ■ Western Cape 11.9% ■ KwaZulu Natal 11.3% ■ Eastern Cape 9.2% ■ Northern Cape 1.2% ■ Mpumalanga 2.6%

■ North West 2.3% ■ Free State 2.8% ■ Limpopo 1.3%

■ Kenya 4.9% ■ Botswana 1.3% ■ Namibia 1.9%

■ Tanzania 1.9%





DEVELOPMENT PIPELINE

| City Lodge Hotel Maputo, Mozambique (148 rooms) | Q1 2020 |
|--|---------|
| Courtyard Hotel Waterfall City, South Africa (168 rooms) | Q4 2020 |
| Total hotels including development pipeline | 63 |
| Total rooms including development pipeline | 8,070 |



CAPITAL ALLOCATION

| R'000 |
|--------|
| |
| 47,100 |
| 23,100 |
| 23,300 |
| 700 |
| |
| 46,800 |
| 1,300 |
| 1,700 |
| 11,500 |
| 13,800 |
| 18,500 |
| |

Rounded for presentation purposes



SOUTH AFRICAN PORTFOLIO PERFORMANCE

- Average occupancy % decreased by 4% points to 57%.
- Average room rate increased by 3,6% compared to the prior year.
- Maintained high standards of product quality through rigorous refurbishment strategy.
- Normal operating costs, excluding IFRS 16, increased by 5,7%. Excluding Town Lodge Umhlanga the increase was 3.7%



City Lodge Hotel Maputo – new build









Courtyard Hotel Waterfall City – new build



artist's impression





under construction



BEYOND SOUTH AFRICA PORTFOLIO PERFORMANCE

- Kenyan occupancies in established hotels decreased by 0,5% points compared to the prior year while occupancies at City Lodge Hotel Two Rivers Mall continued to improve at a slow rate.
- Namibian occupancies continued in an upward trajectory, improving by 6% points compared to last year, however with operating maturity still to be achieved.
- Botswana occupancies increased by 1% point compared with the prior year.
- Occupancy in Tanzania has remained at disappointing levels, albeit slightly improved on the prior comparative period.
- City Lodge Hotel Maputo opened its first rooms in February 2020 with remaining rooms to be opened in March.



INVESTMENT DEDUCTION ALLOWANCE - KENYA

- An allowance of 100% was approved in respect of City Lodge Hotel at Two Rivers Mall by the Kenya Revenue Authorities ("KRA").
- This will lead to a zero normal tax charge for the entire Kenyan operation until such time as the allowance is fully utilised.
- A cash flow benefit exists due to the suspension of normal tax payments, until such time as the allowance is fully utilised.



BENEFICIAL SHAREHOLDERS EXCEEDING 1% at 31 December 2019

| Beneficial Holder | % | Holding |
|--|--------|------------|
| Fidelity International | 9,48% | |
| Enderle SA (Pty) Ltd | 8,76% | 3 816 479 |
| Melville Douglas Investment Management | 8,34% | 3 636 235 |
| New Shelf 934 (Pty) Ltd | 5,87% | 2 556 185 |
| New Shelf 892 (Pty) Ltd | 5,87% | 2 556 120 |
| Public Investment Corporation | 5,13% | 2 236 131 |
| Abax Investments | 3,60% | 1 570 139 |
| Somerset Capital Management | 3,20% | 1 392 694 |
| New Shelf 935 (Pty) Ltd | 2,93% | 1 278 060 |
| Vanguard Investment Management | 2,30% | 1 001 572 |
| Investec Asset Management | 2,11% | 919 405 |
| Afena Capital | 1,99% | 865 490 |
| Dimensional Fund Advisors | 1,63% | 708 815 |
| Pyramis Global Advisors | 1,63% | 708 668 |
| Schroder Investment Management | 1,57% | 686 283 |
| BlackRock | 1,30% | 565 928 |
| Norges Bank Investment Management | 1,30% | 565 191 |
| Handelsbanken | 1,26% | 550 000 |
| Old Mutual Investment Group | 1,23% | 536 663 |
| City Lodge Hotels Share Schemes | 1,18% | 513 436 |
| | 70,68% | 30 796 400 |

OUTLOOK

- In South Africa, the first seven weeks of the second half of the year has seen better trends with occupancies running at similar levels to the prior year.
- New catalysts are needed to boost investment confidence and growth.
- Hotel portfolio is in excellent shape.
- Operational team is highly motivated to deliver brand promise and grow market share.