

IT'S A SOCIAL WORLD

Top 10 Need-to-Knows About Social Networking and Where It's Headed



# Introduction

With the widespread adoption of the Internet around the world came the rise of social networking as a global phenomenon. In March 2007, Social Networking as a category had a global audience of less than 500 million users, representing just 56 percent of the world's online population. In those days, as Thomas Friedman put it, "Twitter' was a sound, the 'cloud' was in the sky, '4G' was the name of a parking space... and 'Skype' for most people was a typo."\* Email reigned supreme as the king of communication channels online, and the word 'friend' was just beginning its metamorphosis from the rigid uni-dimensional noun it was to the ubiquitous, transformative verb it has become.

Since then, the digital landscape has changed immensely. Social networks, which provide platforms for online users to connect, share, and build relationships with others online, have forever altered the lives of individuals, communities and societies all over the world. The growth in popularity of social networking has also created and engendered new online consumer behaviors. The goal of this report is to frame the current state of social networks through the lens of how users around the world have grown to use them over time. A primer of sorts, this report addresses questions such as:

- How extensive is consumer usage of social networking and how does it vary by country?
- What is the current rate of social networking adoption in different parts of the world?
- Which sites are driving this adoption in different markets?
- How are these consumer usage dynamics changing over time?
- Where do these trends appear to be headed in the future?

This report offers a comprehensive summary of the current state of social networking activity, as measured via passively observed digital consumer behavior, providing essential background research and analysis for anyone trying to get a handle on the far-reaching topic of social networking and its implications.



\* "Thomas Friedman on 'How America Fell Behind". NPR.org. Retrieved 7 December 2011. http://www.npr.org/2011/09/06/140214150/ thomas-friedman-on-how-america-fell-behind

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A few notes about the data sources for this report:

All data in this report sourced to comScore Media Metrix is based on Internet usage from home and workbased computers from comScore's from 171 countries. Data is individually Media Metrix data excludes activity from mobile phones, tablets and other connected devices. Data from mobile devices comes from two other products in the comScore mobile solutions suite which are available in a subset of these comScore MobiLens data is sourced from an intelligent online survey of nationally subscribers age 13+ in the U.S., UK, France, Germany, Spain, Italy, Canada, and Japan. comScore GSMA Mobile in the UK, taking irreversibly anonymised to the U.S. market only.

#### TOP 10 NEED-TO-KNOWS ABOUT SOCIAL NETWORKING AND WHERE IT'S HEADED

- Social networking is the most popular online activity worldwide
- Social networking behavior both transcends and reflects regional differences around the world
- **3** The importance of Facebook cannot be overstated
  - Microblogging has emerged as a disruptive new force in social networking
  - Local social networks are making inroads globally
  - It's not just young people using social networking anymore it's everyone
  - 'Digital natives' suggest communications are going social
  - Social networking leads in online display advertising in the U.S., but lags in share of dollars
  - The next disrupters have yet to be decided
- 10 Mobile devices are fueling the social addiction

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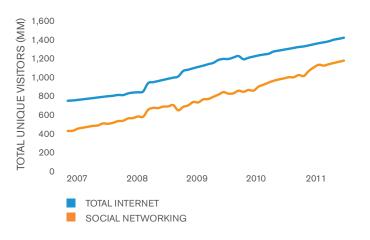
Social networking is the **most popular online activity** worldwide

Social networking sites now reach 82 percent of the world's online population, representing 1.2 billion users around the world. The social networking adoption trend largely mirrored the global Internet adoption curve, and grew proportionately, showing that as people began to get connected, they immediately began connecting with one another.

Even more telling of social networking's emergence is the amount of time people currently engage with it. As a percentage of all the time people spend online, social networking activity has more than tripled in the last few years. In October 2011, Social Networking ranked as the most popular content category in worldwide engagement,

#### The Rise of the Global Social Networking Audience

Source: comScore Media Metrix, Worldwide, March 2007 – October 2011



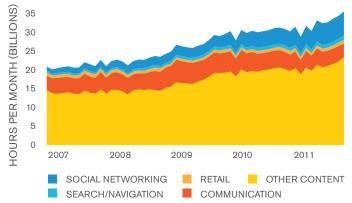
accounting for 19 percent of all time spent online. Nearly 1 in every 5 minutes spent online is now spent on social networking sites – a stark contrast from when the category accounted for only 6 percent of time spent online in March 2007.

Time spent on social networking sites gained ground during this time by taking share predominantly from web-based email and instant messengers, reflecting its emergence as another primary communication channel for users. Unmistakably, it has evolved over the years to become an integral part of the global online experience, in many ways both mirroring and augmenting the offline social experience.

#### **Time Spent Online on Key Internet Categories**

Source: comScore Media Metrix, Worldwide, March 2007 - October 2011

\* Time spent on Communications includes time spent on web-based Email and Instant Messengers.





**#2** 

Social networking behavior both **transcends and reflects** regional differences around the world



The growth of social networking is a global cultural phenomenon. Despite significant differences in government, infrastructure, availability of Internet access and cultural practices around the world, social networking is growing in every single country.\* A look at individual markets shows the penetration of social networking sites, ranging from 53 percent in China to 98 percent in the United States, with 41 of the 43 markets individually reported by comScore seeing a market penetration of 85 percent or more. Regardless of how open or closed a society may be, it is safe to assume that more than half of local online populations are engaging in online social networking, making the practice comparatively ubiquitous around the world.

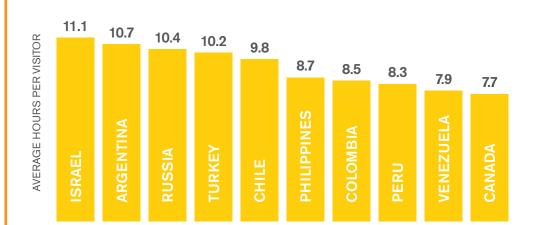
The high user engagement on social networks across global regions demonstrates its universal appeal. For each region, the total time spent by users on Social Networking grew by at least 35 percent over the past year, reflecting its growing pervasiveness across the board. In Latin America, Europe, and the Middle East-Africa – three very culturally different regions – Social Networking accounted for at least 24 percent all time spent online.

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NORTH AMERICA		EUROP	E	MIDDLE EAST & AFRICA		ASIA PACIFIC		
Canada 94%	Argentina	96%	Austria	86%	Israel	94%	Australia	96%
United States 98%	Brazil	97%	Belgium	93%	South Africa	88%	China	53%
	Chile	94%	Denmark	94%		_	Hong Kong	93%
	Colombia	96%	Finland	91%			India	95%
	Mexico	96%	France	91%			Indonesia	94%
	Peru	96%	Germany	90%			Japan	58%
	Puerto Rico	90%	Ireland	95%			Malaysia	94%
Percentage of Online	Venezuela	96%	Italy	93%			New Zealand	95%
Population Using Social			Netherlands	94%			Philippines	96%
Networking around			Norway	89%			Singapore	94%
· · · · · · · · · · · · · · · · · · ·			Poland	95%			South Korea	87%
the World			Portugal	96%			Taiwan	94%
Source: comScore Media			Spain	98%			Vietnam	85%
Metrix, October 2011			Russia	88%				
,			Sweden	93%				
* Data is based on the 43			Switzerland	90%				
countries on which comScore			Turkey	96%				
reports individually.			United Kingdor	n 98%				



## **cont'd** Social networking behavior both **transcends and reflects** regional differences around the world

Despite such widespread adoption, there are significant disparities in social networking behavior across geographic and demographic groups. In a ranking of total time spent online, Israel emerges as the most active country, followed by Argentina and Russia. While some of this is driven by infrastructure (access to broadband, for example), it is also interesting to examine these differences vis-a-vis cultural norms. For instance, time spent on the Social Networking category accounted for only 11 percent of total time spent online in the Asia Pacific region compared to 28 percent in Latin America. Latin Americans also spent the most time on social networks at an average of 7.6 hours per user in October 2011. In contrast, those in the Asia Pacific region averaged slightly less than 3 hours. In our global ranking of Social Networking usage, 5 of the top 10 top most socially-engaged markets were located in Latin America, underscoring a regional predisposition for social networking. Long the heaviest users of other communication channels, such as instant messaging and chat, Latin Americans have embraced the social web in a way that reflects an effusive social culture in the region.



#### Top 10 Most Engaged Markets for Social Networking

Source: comScore Media Metrix, October 2011





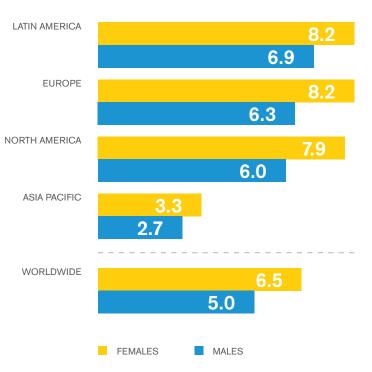
## **cont'd** Social networking behavior both **transcends and reflects** regional differences around the world

In contrast, those in the Asia Pacific region, particularly East Asian countries, spend the least amount of time on social networks, which could in part reflect differences in cultural norms versus other parts of the world. Even within regions, however, there are exceptions. In a ranking of countries based on time spent on Social Networking as a percentage of total time online, the Philippines emerges as the most socially active country, followed by Russia and Argentina. In October, social networking accounted for an astounding 43 percent of total time spent online by Filipinos, and the typical Filipino spent a significantly higher than average 8.7 hours on social networks during the month.

Another interesting illustration is that consistently across all regions, women spend more time social networking than men. In North America and Europe, women spent an average of nearly two hours (30 percent) more than men on social networking sites in a month. All these variations in social behavior suggest that while social networking is indeed a significant and growing part of the global online experience, there are inherent cross-cultural and demographic differences that are important to understand.

## Average Hours per Visitor on Social Networking by Region

Source: comScore Media Metrix, October 2011

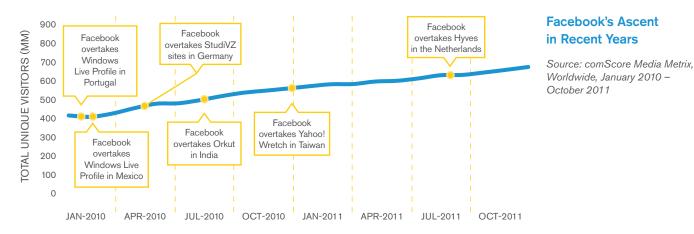




#3

## The importance of Facebook cannot be overstated

To fully comprehend the state of social networking today, one must understand how Facebook – the largest player by virtually any metric – drives the behavior of the category as a whole. Consider that Facebook is the third largest web property in the world, trailing only Google Sites and Microsoft Sites. In October, Facebook reached more than half of the world's global audience (55 percent) and accounted for approximately 3 in every 4 minutes spent on social networking sites and 1 in every 7 minutes spent online around the world. While Facebook is the leading social networking site in the vast majority of countries, it is not the leader everywhere – yet. In the beginning of 2010, Facebook was the category leader in 30 of the 43 markets that comScore reports on at the individual level. Since then, it has taken the lead in 6 additional markets, spanning Asia, Latin America and Europe.



Today, there are only 7 markets where Facebook does not have the largest audience in the category – Brazil, China, Japan, Poland, Russia, South Korea and Vietnam. Putting China aside, which currently blocks Facebook, the trend in audience growth suggests that Facebook will soon be the market leader in Brazil and potentially Poland; In Japan, it is second to Twitter, but is on the same growth trajectory. In a few of these countries, it even leads the category in engagement. In South Korea and Poland, for example, Facebook trails regional social networks in audience size but shows highest average engagement, as measured by time spent. While Orkut still leads in Brazil in terms of both audience and engagement, Facebook is quickly closing in according to both metrics. By and large, Facebook has proven to be a dominant global force in social networking that shows no immediate signs of slowing down.



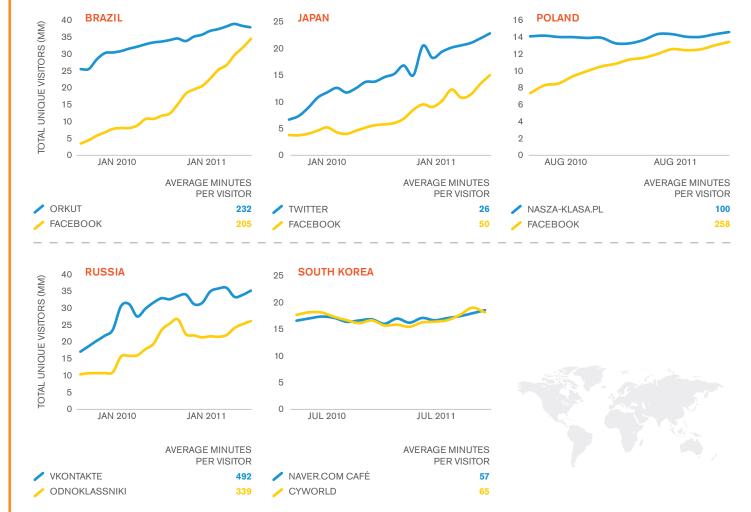


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The importance of Facebook cannot be overstated

#### **Top 2 Social Networks in Selected Markets**

Source: comScore Media Metrix, January 2010 – October 2011





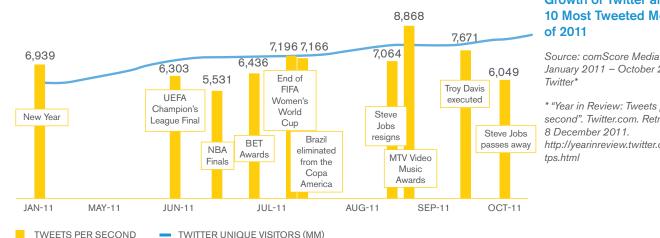


Microblogging has emerged as a disruptive new force in social networking

Microblogging, a style of communicating through short-form content, has taken hold as a wildly popular social networking platform in recent years, due in large part to the emergence of Twitter - which saw its audience begin to erupt in the spring of 2009. To date, Twitter reaches 1 in 10 Internet users worldwide to rank among the top social networks, and posted an impressive growth rate of 59 percent over the past year. Interestingly, the use of Twitter around the world has not been limited to interpersonal communication among friends. In 2011. Twitter was used as a central means of communication during events of worldwide and national significance, ranging from political uprisings in the Middle East to disasters, such as the earthquake and tsunami in Japan. Among the most tweeted moments in 2011 according to Twitter were political events such as the death of Osama bin Laden, celebratory moments such as New Year, and news about Steve Jobs'

resignation from Apple and consequent passing. The announcement of the singer Beyonce's pregnancy at the Video Music Awards broke Twitter records as users generated 8,868 tweets per second around the event.

Other microblogging services beginning to gain significant traction are Tumblr and Sina Weibo (Sina Microblogging). Sina Weibo, the leading Chinese microblogging site which ranks as the tenth largest social network globally, has posted an increase of 181 percent in the past year. Tumblr, ranking twelfth globally, followed suit with a similarly strong growth rate of 172 percent. Notably, Sina Weibo and Tumblr have posted the highest growth rates of the Top 20 global social networks. With both sites on the rise in addition to Twitter, it is likely we will see microblogging emerge even further in the near future.



#### Growth of Twitter and **10 Most Tweeted Moments**

Source: comScore Media Metrix, January 2011 – October 2011;

\* "Year in Review: Tweets per second". Twitter.com. Retrieved http://vearinreview.twitter.com/en/



Local social networks are making inroads globally

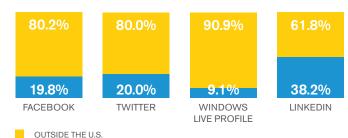
As global social networking usage continues to expand, there is another trend worth noting, which is a shift in geographic footprint of some of the major sites. The top tier (i.e. Top 20) global social networks have been traditionally dominated by U.S.-based sites, but the markets where these networks have the greatest reach today are no longer limited to the U.S., or in some cases, even to English-speaking countries.

LinkedIn, which overtook Myspace in 2011 to become the fourth largest global network, is an example of a top U.S.based social network attracting legions of users outside of its local base. Similar to Facebook and Twitter, the majority of LinkedIn's audience now resides outside the U.S. While LinkedIn continues to generate the most traffic from the U.S., it shows its highest market penetration in the Netherlands, where it reached more than a quarter (27 percent) of the Dutch online population in October 2011. Western European countries also comprise five of the top ten markets for LinkedIn, showing promise for further expansion for the professional social network in Europe.

#### Geographic Composition of Site Visitors of Top 4 Global Social Networks

Source: comScore Media Metrix, Worldwide, October 2011

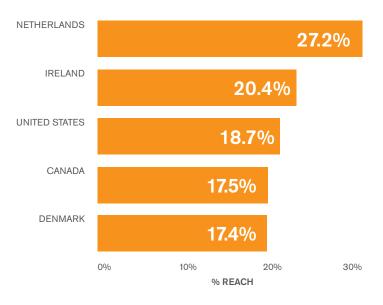
INSIDE THE U.S.



In the same vein, other local social networks around the world are beginning to break into the top tier of global networks while attracting a sizeable share of traffic outside their native markets. VKontakte, which currently ranks seventh worldwide, traditionally catered to a Russian audience, but now attracts 43 percent of its traffic from outside Russia – an increase of nearly 10 percentage points from the previous year. Odnoklassniki, another Russian social network, also currently attracts 41 percent of its traffic from outside Russia.

#### Markets with Highest LinkedIn Penetration

Source: comScore Media Metrix, October 2011



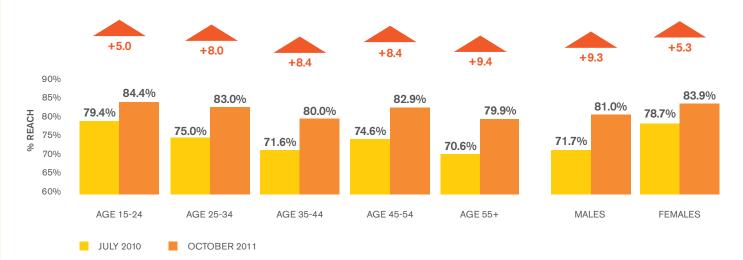


It's not just young people using social networking anymore – it's everyone

Anyone with children might be under the impression that social networking is a "kids' activity." Several years ago, there was some truth to that. However, in the last 18 to 24 months, that has changed completely. Social networking reach in older segments has all but caught up, to the point where it's now quite similar across age groups. In fact, users 55 and older represent the fastest growing segment in social networking usage.

#### Social Networking Penetration Among Worldwide Demographic Groups

Source: comScore Media Metrix, Worldwide, October 2011 vs. July 2010



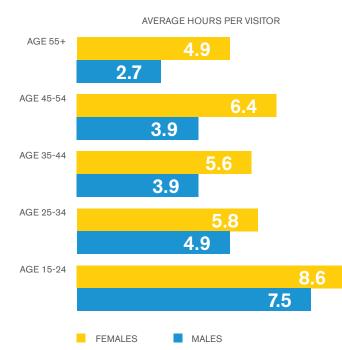


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## It's not just young people using social networking anymore – it's everyone

## Social Networking Engagement Among Worldwide Demographic Groups

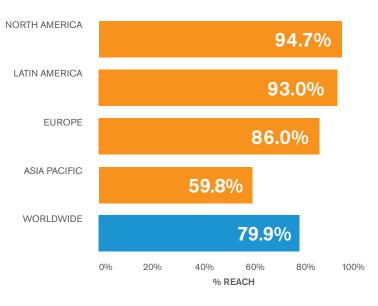
Source: comScore Media Metrix, Worldwide, October 2011



Even more striking, in regions such as North America and Latin America, Social Networking reached at least 93 percent of online users age 55 and older. Another group showing significant gains are males. Although males still lag in terms of reach and engagement with social networking, they exhibited a nearly 10-percentage point increase in reach from July 2010. As social networking is integrated into other online behaviors such as online video viewing, the slight differences we see today may completely evaporate.

#### Social Networking Penetration Among Users Age 55+

Source: comScore Media Metrix, October 2011





**'Digital natives'** suggest communications are going social

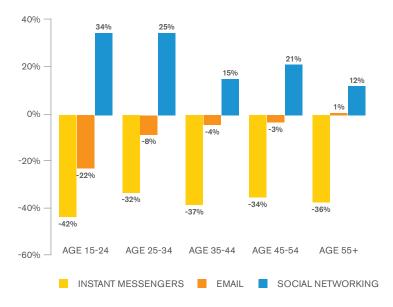
Today's generation of teenagers and young adults age 15-24 represent a new breed of Internet users, often called "digital natives"\* for growing up alongside computers, the Internet and digital media. Looking at the future through the lens of a digital native, social networking is the norm.

Analysis of the communication habits of these users offers a clue as to what the future might look like in terms of how we communicate. From July 2010 to October 2011, 15-24 year olds saw the largest decline in their use of Instant Messengers and Email, outpacing overall declines in average time spent on these categories across other age groups. Simultaneously, 15-24 year olds also saw the biggest increase in average time spent on Social Networking. To date, this demographic shows the highest average engagement with Social Networking worldwide. These data collectively suggest that much of the communication going on between 15-24 year olds happens via social networks. As this generation matures, carrying these highly social behaviors into the future, it is possible that social networking, or its natural successor, could become the most important communication channel across all age groups.

\* Prensky, Marc. "Digital Natives: Digital Immigrants". On the Horizon (MCB University Press, Vol. 9 No. 5, October 2001). http://www.marcprensky.com/writing/Prensky - Digital Natives, Digital Immigrants - Part1.pdf

#### Change in Average Time Spent with Content Category by Age Segment

Source: comScore Media Metrix, Worldwide, October 2011 vs. July 2010



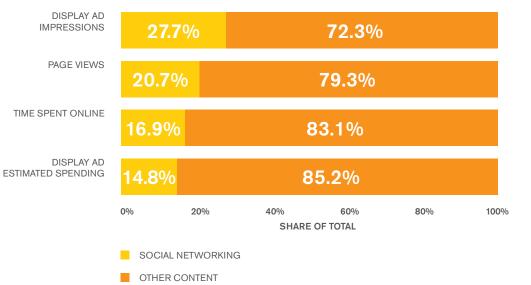


Social networking leads in online display advertising in the U.S., but lags in share of dollars

COMSCORE.

Social Networking strongly leads all content categories in the number of display ads delivered, accounting for more than 1 in 4 U.S. display ad impressions (28 percent) in October. In addition, 5 percent of all ad impressions viewed in the U.S. were "socially-enabled," allowing users to click through to Facebook or other social-networking sites. As the Social Networking category continues to account for an ever-increasing share of page views and time spent online by users, it comes as no surprise to see such a favorable shift for advertising on social networks.

Social Networking has maintained a significant lead over other categories in the past year, even outpacing Portals – which spans multiple content categories including News, Sports and Email – with its 19 percent share of display ad impressions. However, despite Social Networking's leadership in the display ad market, it is not yet attracting its fair share of online ad dollars. Although more than a quarter of ads are seen on social networking sites, the category only attracts 15 percent of U.S. display ad dollars.



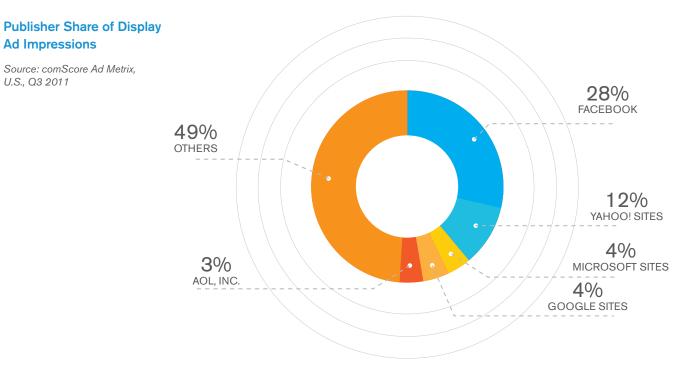
#### Social Networking Share of Key Metrics

Source: comScore Ad Metrix and Media Metrix, U.S., October 2011

**#8** 

## cont'd Social networking leads in online display advertising in the U.S., but lags in share of dollars

One cannot discuss display advertising on social networks without mentioning Facebook – currently the single largest publisher of all U.S. display ad impressions. While this metric does not account for the size of ads (ads on Facebook are generally small as compared to other premium publishers), based on the sheer number of impressions, Facebook is by far the largest publisher. In the third quarter of 2011, Facebook delivered 28 percent of display ad impressions – more than the other four major portals combined. A key reason Facebook took over the leadership position in delivering ads was its early focus on delivering targeted ads for 'long tail,' or smaller advertisers. In the last few years, it has focused on attracting dollars from large brand advertisers. This has contributed to their success, as many of them have begun to embrace online advertising and social advertising in particular as a serious element of their marketing strategy. Time will tell if other social networking leaders will emerge as major players in the ad market, and if so, how this will ultimately impact the display advertising landscape. For now, the remainder of the market is quite fragmented.





**#9** 

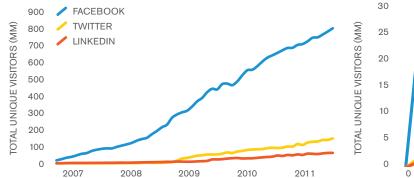
The **next** disrupters have yet to be decided

When Facebook launched in 2004, it faced stiff competition from Myspace and other leading social networks across various regions. Not even five years later, it would go on to surpass these leaders to become the indisputable global leader in social networking. In many markets where Facebook is now the industry leader, users who once might have favored other social networks switched to Facebook when a critical mass of their friends did, reflecting the inherent volatility that exists in an industry that thrives on the power of the network effect. Just as Facebook has today established itself as the nearly universal social network, new social networks could very well emerge and disrupt the existing fabric of social networking as we currently know it.

Google's release of its own social networking platform, Google+, earlier this year showed some of this ambition,

#### The Growth of Today's Social Networking Leaders

Source: comScore Media Metrix, Worldwide, March 2007 - October 2011



The site surged to 25 million global unique visitors faster than any other social network in history, reaching this impressive number in less than a month. To put that audience growth in perspective, it took Facebook 36 months and Twitter 33 months to achieve similar heights. At present, Google+ reaches 65 million global visitors, accounting for 5 percent of the global social networking audience. While this early adoption bodes well for Google+, whether or not the network can sustain this growth and a strong level of engagement among users will be better indicators of its success in the future. Google+ might emerge as a social networking leader in its own right in the n, years to come, but exactly how big it will be remains to be seen.

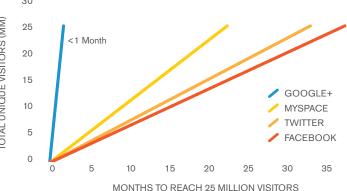
as it introduced novel features allowing users to have greater control and flexibility over their the content they could share

with specific circles of friends. Once released, Google+ quickly

generated buzz and excitement, as users clamored to try it out.

#### The Race to 25 Million Visitors

Source: comScore Custom Analytics, July 2011







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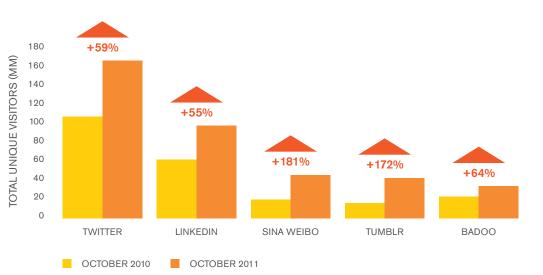
## The **next disrupters** have yet to be decided

Which other social networks should we be keeping an eye on in the coming year? Among the top five global networks, Twitter and LinkedIn have posted two of the highest growth rates for audience size over the past year, positioning them as formidable players in the global marketplace. Other toptier social networks on the rise are microblogging sites Sina Weibo (Sina Microblogging), which exhibited the highest growth at 181 percent, and Tumblr, with a 172-percent increase. European-based Badoo also posted strong gains at 64 percent. If these fast-growing sites are any indication, microblogging could emerge as a pivotal force shaping the future of social networking behavior.

#### Fastest Growing Top-Tier\* Global Social Networks in Terms of Audience Size

Source: comScore Media Metrix, Worldwide, October 2011 vs. October 2010

\*Top-tier social networks rank among the Top 20 sites in the Social Networking category.



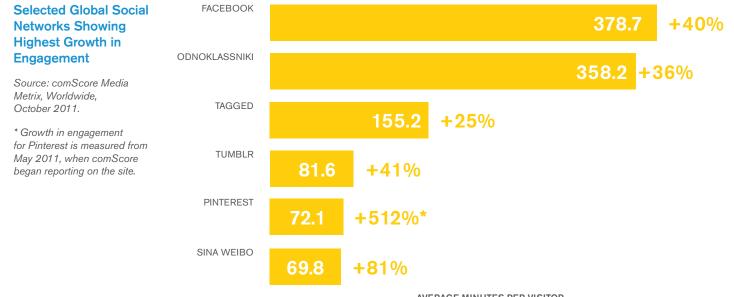




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## The **next disrupters** have yet to be decided

In terms of engagement, Facebook and Russian social network Odnoklassniki were among the leading global social networks continuing to exhibit significant growth in 2011. The average Facebook user spent 6.3 hours on the site in October 2011, up 40 percent from a year ago. The typical Odnoklassniki visitor also spent 6 hours on the site, up 36 percent. Sina Weibo also showed one of the highest growth rates year-over-year, as the typical visitor engaged with the microblogging site for more than an hour in October, showing an increase of 81 percent from the previous year. Social content-sharing site Pinterest's global engagement measures skyrocketed in 2011, showing a dramatic 512 percent increase over the course of six months. As new social networks continue to spring up in a market already saturated with players, the ones that not only continue to attract new users but also experience network effects through increased user engagement and participation will prove interesting to watch over the longer term.





AVERAGE MINUTES PER VISITOR

Mobile devices are fueling the social addiction

From a technology standpoint, mobile devices represent the future of social networking as they provide the means for users to connect on-the-go, facilitating real-time interaction. In October 2011, nearly one-third (32 percent) of the total U.S. mobile population age 13 and older reported accessing social networking sites on their phone at least once in the past month. Across five leading

**Social Networking** 

European markets (France, Germany, Italy, Spain, United Kingdom), nearly a quarter (24 percent) of the total mobile population reported engaging with their social networks on their mobile devices. Among these EU5 markets, the UK showed the highest social networking penetration among mobile users at 35 percent.

ACCESSED SOCIAL NETWORKING SITE OR BLOG EVER IN A MONTH

#### **Penetration in Selected** UK **Mobile Markets** Source: comScore MobiLens, U.S. 3 Month Average Ending October 2011\* \* MobiLens data for all markets SPAIN is sourced from the 3 month average period ending in October 2011, except for Japan, which is sourced entirely from FRANCE October monthly data. 22.8% ITALY 22.1% JAPAN 20.2% GERMANY

COMSCORE.

% OF TOTAL MOBILE AUDIENCE

35.4%

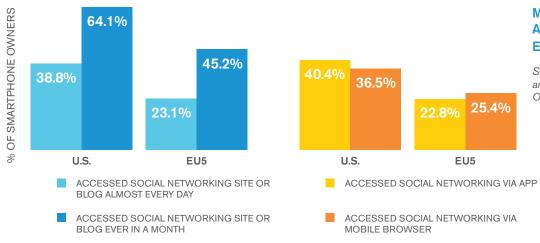
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## **cont'd Mobile devices** are fueling the social addiction

#### Smartphones Drive Mobile Social Networking Use

The growth in mobile social networking use can be attributed largely to the growth in popularity of smartphones. In both the U.S. and EU5, mobile social networking use mirrored smartphone adoption, showing similar growth rates over the previous year. Among smartphone users in the U.S., the use of social networking is even more pronounced, as 64 percent of smartphone users reported accessing social networking sites once in the previous month and nearly 40 percent reported doing so almost every day. 22 percent of smartphone users also reported using location-based check-in services, such as Foursquare and Facebook Places, compared to only 10 percent of all mobile users in the U.S. The prevalence of these behaviors on smartphones can be attributed to the influence of smartphone apps, as social networks have invested in the development of mobile apps to provide a better user experience and extend the reach of their brands. A greater percentage of U.S. smartphone owners reported using apps to access social networking sites compared to browsers (40 percent vs. 37 percent).



#### Mobile Social Networking Access Among U.S. and EU5 Smartphone Owners

Source: comScore MobiLens, U.S. and EU5, 3 Month Average Ending October 2011





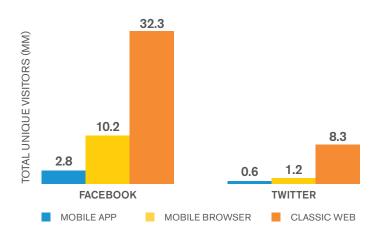
## **cont'd Mobile devices** are fueling the social addiction

#### Sizing the Mobile Social Networking Audience

It is important to note that the mobile audience for social networking is still only a fraction of the audience accessing social networks via a classic web interface through a fixed-line Internet connection. To put things in perspective, a comparison of classic web, mobile browser, and mobile app access in the UK using comScore GSMA Mobile Media Metrics (MMM) data shows that mobile browser and app audiences for Facebook and Twitter still account for less than a third of the classic web audience. comScore GSMA MMM is a mobile measurement solution unique to the UK market that provides a census-based view of mobile activity through irreversibly anonymised mobile Internet usage data from 3 of the 4 UK mobile operators. Compared to the 32 million unique visitors accessing Facebook in the UK via a classic web interface, 10 million mobile users accessed Facebook via a mobile browser. The mobile app audience for Facebook is even smaller with 3 million users accessing it via this channel.

#### Facebook and Twitter Audiences Across Classic Web, Mobile Browser, and Mobile App Channels

Source: comScore GSMA MMM and Media Metrix, UK, October 2011







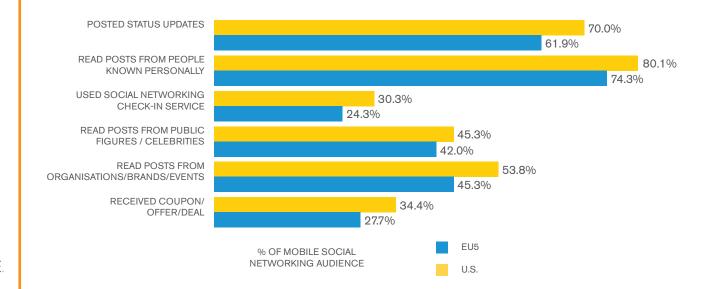
## **cont'd Mobile devices** are fueling the social addiction

#### Mobile Social Networking Activity On-the-Go

How are mobile users engaging with their social networks on the go? Analysis of mobile social networking activity in the U.S. and EU5 reveals that most mobile users who reported accessing social networks on their devices at least once in the previous month did so to connect with their personal networks. In the U.S., 70 percent of mobile social networkers reported using their phones to post a status update, while 80 percent read posts from people they know personally. Mobile social networkers in the EU5 showed similar levels of engagement in these activities. Less than one-third of mobile social networkers in both regions reported "checking in" via location-based services. Interestingly, a significant percentage of mobile social networkers reported using their devices to engage with brands, organizations, and public figures. More than 40 percent of U.S. and EU5 mobile social networkers reported reading posts from celebrities and public figures, and a slightly higher percentage reported reading posts from organizations, brands and events.

#### Mobile Social Activities Among Mobile Social Networking Users







# **#10**

## Mobile devices are fueling the social addiction

cont'd

## Tablets and Connected Devices:The Future of Mobile Social Networking?

As devices representing the intersection of mobile phones and computers, tablets have rapidly gained popularity in recent years by offering Internet connectivity and computing capability in a robust but portable platform. In the U.S. alone, more than 150 new tablet models were launched over the last two years, reflective of a market growing to meet rapidly escalating consumer demand for these devices. Could the popularity of tablets and other web-enabled connected devices further encourage social networking on-the-go? Initial data on tablet use from September 2011 suggests as much. According to a comScore survey, 59 percent of tablet owners reported having updated their social networking status on their devices during the month, while 46 percent also reported sharing their location using location-based check-in services on their tablets.

An analysis of digital media consumption across a sample of U.S. iPhone and iPad owners further illustrates the impact that mobile, tablets, and other connected devices have had on social networking thus far. When factoring in these owners' usage of certain categories across all their devices relative to their usage on computers, there was an evident incremental effect on reach and duration.

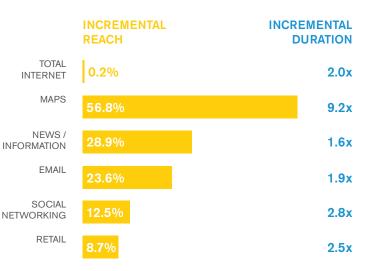
The Social Networking category in particular saw an incremental audience reach of 13 percent via mobile, while time spent in the category nearly tripled. Because smartphones and tablets offer portability and constant connectivity, they have given users a greater ability to satisfy

their desires to connect on-the-go. Users who once might have waited to post status updates on their computers now have the ability to post updates in real-time wherever they may be.

What we are witnessing is the dawn of a truly connected era, where social networking platforms integrate more seamlessly with our lives through mobile technology. As tablets and other connected devices gain even more popularity, bringing portability into our lives, we can expect them to further push the boundaries on the way we interact with each other socially in the digital environment.

#### Incremental Reach and Duration of Time Spent on Selected Categories Relative to Computer Use for iPhone and iPad Owners

Source: comScore Custom Analytics, U.S., September 2011





# Methodology & Definitions

This report utilizes data from the comScore Media Metrix suite of syndicated products, including comScore Ad Metrix, comScore MobiLens, and comScore GSMA Mobile Media Metrics (MMM).

#### **COMSCORE MEDIA METRIX**

The comScore Media Metrix suite of syndicated products sets the standard for digital audience measurement and media planning. Powered by Unified Digital Measurement™, the revolutionary measurement approach that bridges panel-based and website server-based metrics to account for 100 percent of a site's audience, Media Metrix delivers the most accurate and comprehensive suite of audience metrics, providing valuable demographic measures, such as age, gender, household income and household size. Media Metrix reports on more than 70,000 entities, with audience measurement for 43 individual countries and 6 global regions, as well as worldwide totals.

For more information, please visit: www.comscore.com/ Products Services/Product Index/Media Metrix Suite

#### **COMSCORE AD METRIX**

comScore Ad Metrix provides competitive intelligence for tracking display advertising, reporting on key person-based metrics and uncovering unique contextual insights. Using patented proprietary technology, Ad Metrix is able to track all ads delivered to panelists, offering visibility into category, company and brand level advertisements. Ad Metrix also provides details on creative messages used in specific campaigns and reports on the full range of advertising metrics, such as expenditures, share of voice, ad clutter, exposed unique visitors, frequency, reach, GRPs and publisher-level demographics.

For more information, please visit: www.comscore.com/ Products\_Services/Product\_Index/Ad\_Metrix

#### **COMSCORE MOBILENS**

MobiLens provides market-wide insight into mobile digital media consumption, brand-level audience metrics, and details of device ownership and technology penetration. Using proprietary data collection methods, we survey nationally representative samples of mobile subscribers age 13+ in the U.S., UK, France, Germany, Spain, Italy, Canada, and Japan. The MobiLens sample is substantial enough to provide projected data for sub-segments as small as 1 percent of mobile subscribers. The MobiLens' sampling and survey methods undergo extensive analysis and market validation including comparisons to known network operator market shares, leading handset model shares, downloading activity, and other usage metrics. For 2011, the estimated monthly survey completes utilized for this report are 10,000 mobile phone owners in the U.S. For the following analysis, the three-month average figures amount to a sample of 30,000 mobile users.

For more information, please visit: www.comscore.com/ Products\_Services/Product\_Index/MobiLens

## 

# Methodology & Definitions

#### **COMSCORE GSMA MOBILE MEDIA METRICS (MMM)**

GSMA Mobile Media Metrics (MMM) is a partnership between the GSM Association (GSMA), comScore, and the UK's 4 mobile operators: O2, Vodafone, EverythingEverywhere and 3UK. MMM provides a census-level solution for mobile media reporting, taking irreversibly anonymised mobile Internet usage data from 3 of the 4 UK mobile operators. The census data collected from the operators is ascribed with demographic data collected from a permission-based sample of mobile users. MMM delivers key market-level mobile web visitation and engagement metrics, as well as usage figures for connected apps.

For more information, please visit: www.comscore.com/ Products\_Services/Product\_Index/GSMA\_Mobile\_Media\_ Metrics\_MMM



# About comScore, Inc.

FOR FURTHER INFORMATION, PLEASE CONTACT:

Sarah Radwanick comScore, Inc. (206) 268-6310 press@comscore.com

Andrew Lipsman comScore, Inc. (312) 775-6510 press@comscore.com

Carmela Aquino comScore, Inc. (703) 438-2024 press@comscore.com

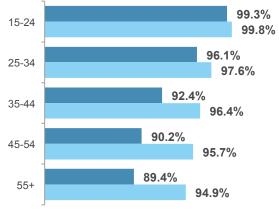


COMSCORE.

**comScore, Inc. (NASDAQ: SCOR)** is a global leader in measuring the digital world and preferred source of digital business analytics. comScore helps its clients better understand, leverage and profit from the rapidly evolving digital marketing landscape by providing data, analytics and on-demand software solutions for the measurement of online ads and audiences, media planning, website analytics, advertising effectiveness, copy-testing, social media, search, video, mobile, cross-media, e-commerce, and a broad variety of emerging forms of digital consumer behavior. comScore services, which now include the product suites of recent acquisitions AdXpose, Nedstat, Nexius XPLORE, ARSGroup and Certifica, are used by more than 1,800 clients around the world, including global leaders such as AOL, Baidu, BBC, Best Buy, Carat, Deutsche Bank, ESPN, France Telecom, Financial Times, Fox, Microsoft, MediaCorp, Nestle, Starcom, Terra Networks, Universal McCann, Verizon Services Group, ViaMichelin and Yahoo!.

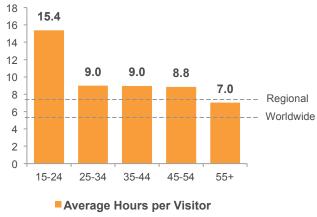
For more information, please visit: www.comscore.com

Argentina				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	13.3 Million	Index to	Index to	Facebook	12,308	92.7	641.3
Total Social Networking Audience	12.8 Million	Worldwide	Region	Windows Live			
Online Population Visiting Social Networks	96.0%	117	100	Profile	2,973	22.4	4.9
Share of Time Spent on Social Networking	37.1%	194	132	Twitter	2,354	17.7	20.6
Average Time Spent on Social Networks	10.7 Hours	187	141	Fotolog	1,579	11.9	5.6
				LinkedIn	1,150	8.7	8.8

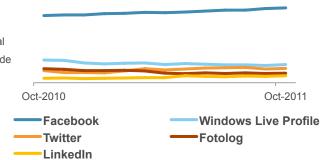


Social Networking Demographic Reach

Average Engagement with Social Networking



Top 5 Social Networks by Unique Visitors



Males Females

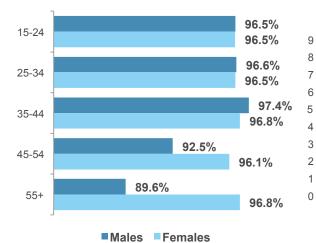
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## **Australia**

Total Audience (Age 15+)	13.8 Million	Index to	Index to Region	
Total Social Networking Audience	13.2 Million	Worldwide		
Online Population Visiting Social Networks	95.5%	116	145	
Share of Time Spent on Social Networking	20.6%	108	183	
Average Time Spent on Social Networks	4.8 Hours	84	164	

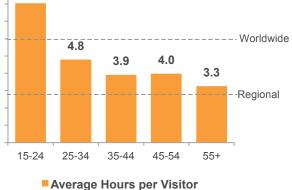
Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Facebook	10,444	75.5	327.9
LinkedIn	2,052	14.8	14.0
Twitter	1,346	9.7	13.0
Tumblr Windows Live	1,253	9.1	140.7
Profile	1,206	8.7	4.8

#### Social Networking Demographic Reach

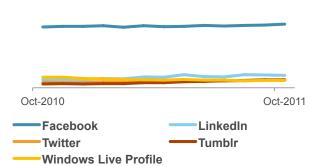


## Average Engagement with Social Networking

8.0

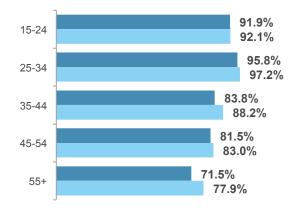


#### **Top 5 Social Networks by Unique Visitors**



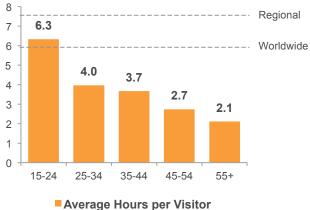
Austria				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	4.7 Million	Index to	Index to	Facebook	3,424	72.3	261.2
Total Social Networking Audience	4.1 Million	Worldwide	Region	MySpace	331	7.0	3.3
Online Population Visiting Social Networks	86.5%	105	93				
Share of Time Spent on Social Networking	22.5%	118	94	Xing Windows Live	297	6.3	10.2
Average Time Spent on Social Networks	3.9 Hours	68	54	Profile	287	6.1	2.5
				Twitter	248	5.2	3.5

Social Networking Demographic Reach

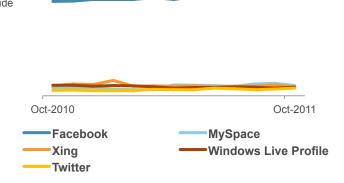


Males Females

Average Engagement with Social Networking

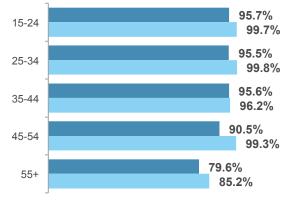


Top 5 Social Networks by Unique Visitors



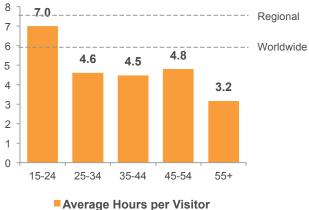
Belgium				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	6.0 Million	Index to	Index to	Facebook	4,746	78.5	311.6
Total Social Networking Audience	5.6 Million	Worldwide	Region	Windows Live	,		
Online Population Visiting Social Networks	93.3%	113	101	Profile	1,019	16.9	4.2
Share of Time Spent on Social Networking	22.0%	115	91	LinkedIn	774	12.8	11.3
Average Time Spent on Social Networks	4.8 Hours	84	67	Netlog	753	12.4	46.6
				Skyrock	722	11.9	26.2

#### Social Networking Demographic Reach

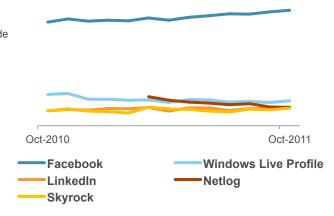


Males Females

#### Average Engagement with Social Networking



#### Top 5 Social Networks by Unique Visitors



Brazil				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Γotal Audience (Age 15+) Γotal Social Networking Audience	45.2 Million 44.1 Million	Index to Worldwide	Index to Region	Orkut	34,735	76.8	236.1
Online Population Visiting Social Networks	97.4%	118	101	Facebook Windows Live Profile	32,084 17,063	70.9 37.7	208.0 7.9
Share of Time Spent on Social Networking Average Time Spent on Social Networks	20.9% 6.1 Hours	110 107	75 81	Twitter	12,984	28.7	28.2
Social Networking Demographic Reach 15-24 97.6% 97.6%	Ave:	rage Engagemen Networkir		Tumblr	3,889 Top 5 Social Netv	8.6 works by Unic	45.2 que Visitors
25-34 97.8% 97.7%	7 - 6 -	5.6	5.1	- <b>5.1</b> - Worldwide			
35-44 97.6% 97.2%	5 - 4 -	4.5					
45-54 <b>96.6%</b> <b>95.9%</b>	3 - 2 -						

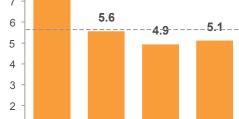
45-54

55+

Males Females

94.6%

55+



25-34

35-44

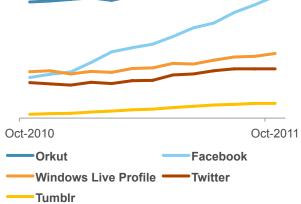
Average Hours per Visitor

1

0

15-24

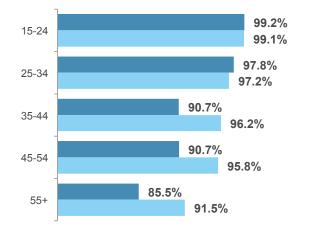
99.9%



Canada				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Total Audience (Age 15+)	23.5 Million	Index to	Index to	Facebook	20,114	85.4	470.1
Total Social Networking Audience	22.2 Million	Worldwide	Region	Twitter	4,906	20.8	19.9
Online Population Visiting Social Networks	94.4%	115	96	Windows Live			
Share of Time Spent on Social Networking	16.1%	84	96	Profile	4,676	19.9	4.2
Average Time Spent on Social Networks	7.7 Hours	135	111	LinkedIn	4,123	17.5	16.3
				Tumblr	2,491	10.6	105.0

Average Engagement with Social Networking

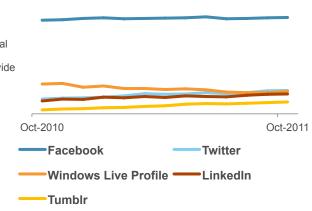
Social Networking Demographic Reach



Males Females

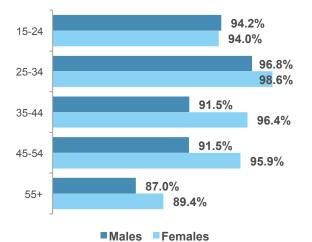
#### 12 10.6 10 8.6 7.4 8 6.2\_\_\_\_\_Regional 5.2 Worldwide 6 4 2 0 15-24 25-34 35-44 45-54 55+ Average Hours per Visitor

**Top 5 Social Networks by Unique Visitors** 

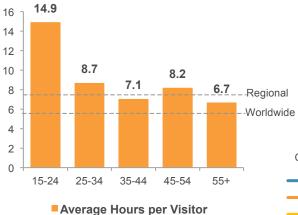


×							
Chile				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	7.4 Million	Index to	Index to	Facebook	6,760	91.6	581.0
Total Social Networking Audience	7.0 Million	Worldwide	Region	Windows Live			
Online Population Visiting Social Networks	94.3%	115	98	Profile	1,442	19.5	4.1
Share of Time Spent on Social Networking	34.9%	182	124	Twitter	1,266	17.2	20.1
Average Time Spent on Social Networks	9.8 Hours	171	129	Fotolog	1,096	14.9	6.6
				SlideShare	823	11.2	2.9

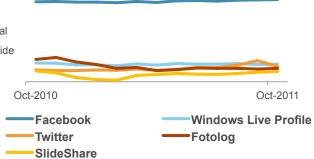
Average Engagement with Social Networking



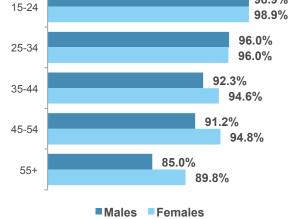
Social Networking Demographic Reach



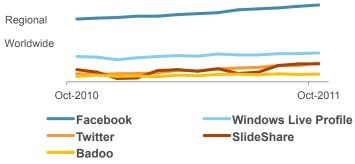
Top 5 Social Networks by Unique Visitors



Colombia		Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visito		
otal Audience (Age 15+)	13.8 Million	Index to	Index to	Facebook	12,630	91.4	513.8
otal Social Networking Audience	13.3 Million	Worldwide	Region	Windows Live	,		
nline Population Visiting Social Networks	96.0%	117	100	Profile	4,725	34.2	4.9
nare of Time Spent on Social Networking	31.2%	163	111	Twitter	3,082	22.3	18.8
verage Time Spent on Social Networks	8.5 Hours	148	112	SlideShare	2,937	21.2	3.3
				Badoo	1,270	9.2	50.4

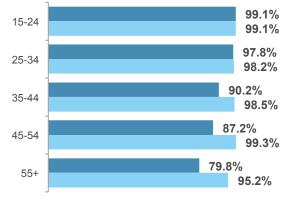


14 11.5 12 10 6.8 8 Regional 6.4 5.8 5.6 6 4 2 0 25-34 35-44 15-24 45-54 55+ Average Hours per Visitor



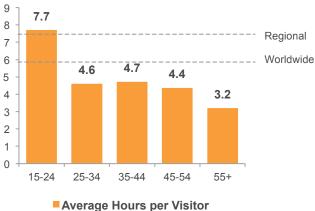
Denmark				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	3.7 Million	Index to	Index to	Facebook	2,872	78.1	328.5
Total Social Networking Audience	3.4 Million	Worldwide	Region				
Online Population Visiting Social Networks	93.8%	114	101	LinkedIn Windows Live	639	17.4	15.8
Share of Time Spent on Social Networking	19.4%	101	80	Profile	316	8.6	3.4
Average Time Spent on Social Networks	4.8 Hours	85	67	MySpace	280	7.6	2.5
				Twitter	223	6.1	4.5

#### Social Networking Demographic Reach

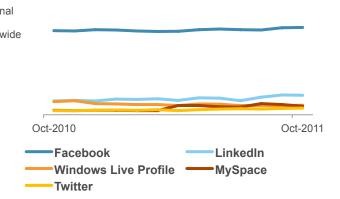


Males Females

Average Engagement with Social Networking

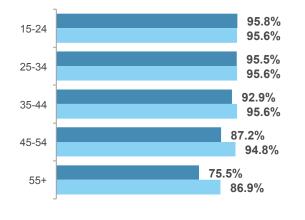


**Top 5 Social Networks by Unique Visitors** 

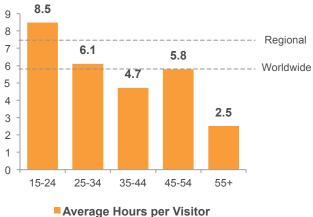


Finland				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	3.4 Million	Index to	Index to	Facebook	2,737	80.9	325.7
Total Social Networking Audience	3.1 Million	Worldwide	Region	IRC-			
Online Population Visiting Social Networks	<b>91.1%</b>	111	98	GALLERIA.NET	487	14.4	61.9
Share of Time Spent on Social Networking	19.2%	100	80	LinkedIn	327	9.7	12.4
Average Time Spent on Social Networks	5.5 Hours	96	76	Windows Live Profile	294	8.7	3.1
				MySpace	270	0.0	2.0

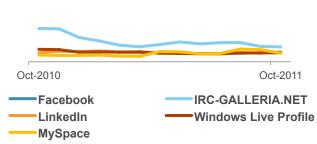
### 61.9 12.4 3.1 3.9 MySpace 278 8.2



Average Engagement with Social Networking



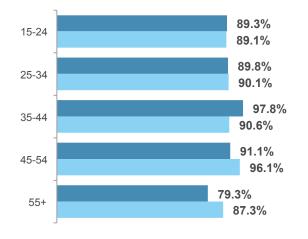
**Top 5 Social Networks by Unique Visitors** 



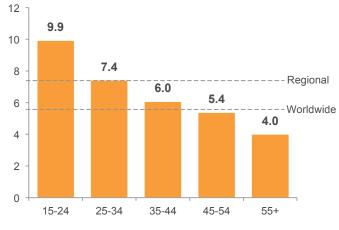
Males Females

France				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Γotal Audience (Age 15+)	42.5 Millio	Index to	Index to	Facebook	31,638	74.4	320.7
Fotal Social Networking Audience	38.7 Millio	worldwide	e Region	Skyrock	8,258	19.4	39.6
Online Population Visiting Social Networks	91.0%	110	98	Windows Live	0.405		7.0
Share of Time Spent on Social Networking	15.7%	82	65	Profile	6,185	14.5	7.2
Average Time Spent on Social Networks	4.9 Hours	85	68	Viadeo	3,671	8.6	9.6
				Trombi	3,658	8.6	3.7
Social Networking Demographic Reach		verage Engagemen Networkin		I	Гор 5 Social Netwo	orks by Uniqu	e Visitors
15-24 95.9% 94.8% 95.6%	<sup>8</sup> ] <b>7.1</b> 7 -	Networkin		Regional	Fop 5 Social Netwo	orks by Uniqu	e Visitors
15-24 95.9% 94.8% 95.6%	8 7 6	Networkin	g 		Fop 5 Social Netwo	orks by Uniqu	e Visitors
15-24   95.9%     25-34   95.6%     92.5%   92.5%	8 7 6 5 4	Networkin		Regional	Гор 5 Social Netwo	orks by Uniqu	e Visitors
15-24   95.9%     94.8%   94.8%     25-34   95.6%     35-44   92.5%     85.8%   85.8%	8 7 6 5	Networkin	g  4.1	Regional	Fop 5 Social Netwo	orks by Uniqu	e Visitors
15-24   95.9%     25-34   95.6%     35-44   92.5%     45-54   85.8%	<sup>8</sup> <b>7.1</b> 7 - 6 - 5 - 4 - 3 -	Networkin	g  4.1	Regional Worldwide 2.1	10		Oct-2011
15-24 95.9%   25-34 95.6%   35-44 92.5%   45-54 85.8%   55+ 81.8%	8 7 6 5 4 3 - 2 1	Networkin	g 4.1	Regional Worldwide 2.1 Oct-20 55+		Skyr	Oct-2011 ock

Germany				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Total Audience (Age 15+)	50.7 Million	Index to	Index to	Facebook	36,864	72.7	333.3
Total Social Networking Audience	45.4 Million	Worldwide	Region	StudiVZ Sites	6,702	13.2	71.7
Online Population Visiting Social Networks	<b>89.6</b> %	109	97	Wer-Kennt-			
Share of Time Spent on Social Networking	22.1%	115	92	Wen.de	4,970	9.8	97.6
Average Time Spent on Social Networks	6.3 Hours	110	87	Deinpunkt.net	4,316	8.5	1.4
				Xing	4,157	8.2	16.4



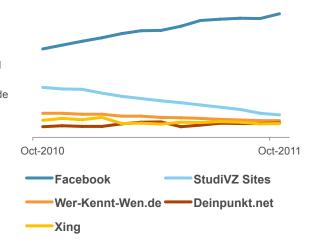
Males Females



Average Hours per Visitor

Average Engagement with Social Networking

Top 5 Social Networks by Unique Visitors



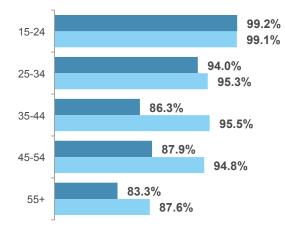
	Hong Kong				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (	Age 15+)	4.5 Million	Index to	Index to	Facebook	3,348	75.0	311.8
Total Social Net	working Audience	4.1 Million	Worldwide	Region	Yahoo! Wretch	627	14.1	4.9
Online Populatio	on Visiting Social Networks	92.6%	112	140	SINA	021	14.1	4.0
Share of Time S	pent on Social Networking	14.9%	78	133	Microblogging	521	11.7	54.5
Average Time S	pent on Social Networks	4.5 Hours	78	152	Windows Live Profile	386	8.7	3.0
					LinkedIn	318	7.1	13.5
Social Ne	tworking Demographic Reach 93.6% 93.1%	Average	Engagement w Networking	ith Social	То	p 5 Social Networ	ks by Unique \	/isitors
25-34	94.8% 95.2%	8 - 7 - 6 -						
35-44	90.8% 96.3%		4.3 3.8	3.4 2.9	Worldwide			
45-54	83.1% 99.6%	3			- Regional			
55+	83.2% 91.2%	1 -			Oct-201	0		Oct-2011
		15-24 2	5-34 35-44 4	5-54 55+		cebook IA Microblogging	Yahoo!	Wretch /s Live Profile

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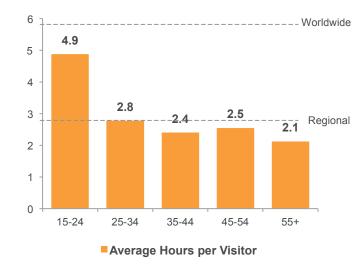
India				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Total Audience (Age 15+)	45.9 Million	Index to	Index to	Facebook	37,600	81.9	221.8
Total Social Networking Audience	43.5 Million	Worldwide	Region	Orkut	9,967	21.7	21.4
Online Population Visiting Social Networks	94.8%	115	143	LinkedIn	5,775	12.6	15.2
Share of Time Spent on Social Networking	25.5%	133	227	Linkeum	5,775	12.0	15.2
Average Time Spent on Social Networks	3.4 Hours	60	116	BharatStudent	5,397	11.8	3.2
			.10	Twitter	3,546	7.7	8.2

Social Networking Demographic Reach

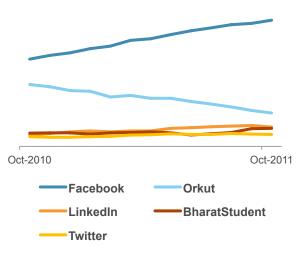


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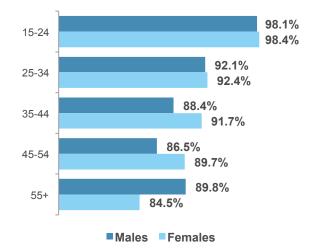
### Average Engagement with Social Networking



**Top 5 Social Networks by Unique Visitors** 



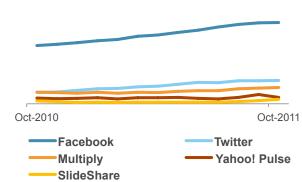
Indonesia				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	11.5 Million	Index to	Index to	Facebook	10,025	86.9	338.1
Total Social Networking Audience	10.8 Million	Worldwide	Region	Twitter	2,877	24.9	32.7
Online Population Visiting Social Networks	93.6%	114	142		,		
Share of Time Spent on Social Networking	31.1%	163	277	Multiply	1,993	17.3	4.6
Average Time Spent on Social Networks	5.5 Hours	96	187	Yahoo! Pulse	780	6.8	2.9
				SlideShare	545	4.7	3.6



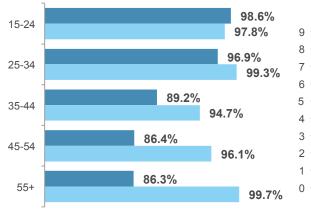
Average Engagement with Social Networking



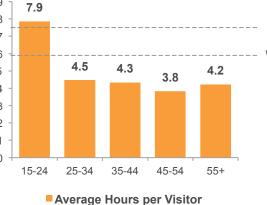
Top 5 Social Networks by Unique Visitors



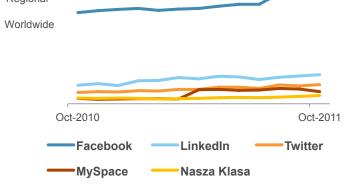
Ireland				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	2.3 Million	Index to	Index to	Facebook	1,817	77.3	320.4
Total Social Networking Audience	2.2 Million	Worldwide	Region	LinkedIn	479	20.4	16.2
Online Population Visiting Social Networks	95.0%	115	102				
Share of Time Spent on Social Networking	22.4%	117	93	Twitter	317	13.5	15.5
Average Time Spent on Social Networks	5.0 Hours	88	70	MySpace	201	8.5	2.7
				Nasza Klasa	136	5.8	81.3



## Average Engagement with Social Networking



## Top 5 Social Networks by Unique Visitors

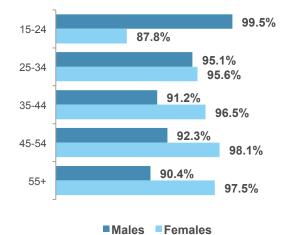


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Regional

srael				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	4.4 Million	Index to	Index to	Facebook	3,860	87.8	2589.6
Total Social Networking Audience	4.1 Million	Worldwide	Region	Walla!	·		
Online Population Visiting Social Networks	94.3%	114	107	Mekusharim	541	12.3	25.2
Share of Time Spent on Social Networking	33.2%	174	124	TheMarker Café	339	7.7	2.7
Average Time Spent on Social Networks	11.1 Hours	195	174	LinkedIn	333	7.6	4.1
				Twitter	260	5.9	2.2

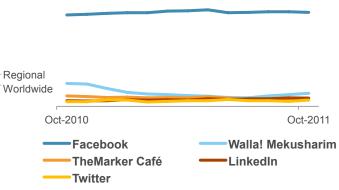
Social Networking Demographic Reach



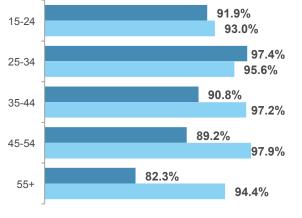
Average Engagement with Social Networking 16.1



**Top 5 Social Networks by Unique Visitors** 

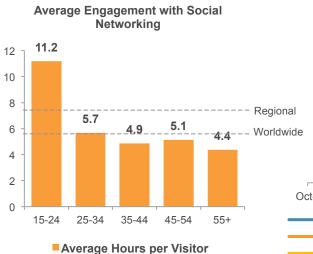


Italy				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes
Total Audience (Age 15+)	24.0 Million	Lesle (c	Luda (a				per Visitor
	24.0 WIIIION	Index to Worldwide	Index to	Facebook	19,138	79.8	406.0
Total Social Networking Audience	22.3 Million	wonawide	Region	LinkedIn	2,499	10.4	10.0
Online Population Visiting Social Networks	93.1%	113	100	Linkoun		10.4	
Share of Time Spent on Social Networking				Splinder	2,033	8.5	3.2
	30.2%	158	125	MySpace	1,821	7.6	4.9
Average Time Spent on Social Networks	6.2 Hours	108	86	Windows Live	1,021	1.0	4.0
				Profile	1,816	7.6	4.9

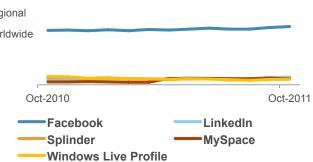


Social Networking Demographic Reach

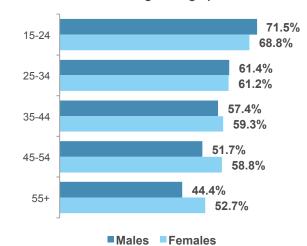




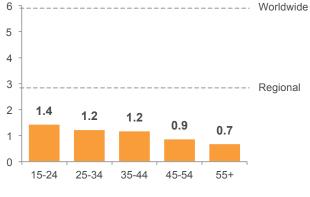




Japan				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Fotal Audience (Age 15+)	73.5 Million	Index to	Index to	Twitter	21,607	29.4	25.8
Fotal Social Networking Audience	42.5 Million	Worldwide	Region	Facebook	14,382	19.6	50.
Online Population Visiting Social Networks	57.9%	70	88	Mixi	13,405	18.3	56.
Share of Time Spent on Social Networking	2.9%	15	26		,		
Average Time Spent on Social Networks	1.1 Hours	19	37	Pixiv Hatena-	10,094	13.7	26.
				Bookmark	5,201	7.1	1.

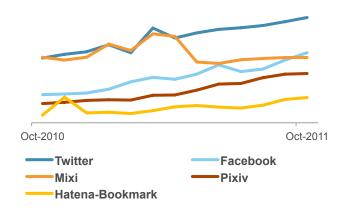


Average Engagement with Social Networking

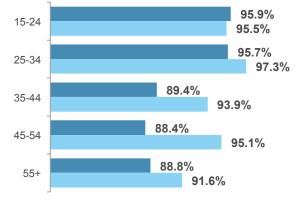


Average Hours per Visitor

Top 5 Social Networks by Unique Visitors



Malaysia				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes
Total Audience (Age 15+)	11.5 Million	Index to	Index to			00.0	per Visitor
Total Social Networking Audience		Worldwide	Region	Facebook	10,170	88.8	378.2
•	10.8 Million		-	Twitter	1,432	12.5	20.8
Online Population Visiting Social Networks	94.2%	114	143	Yahoo! Pulse	921	8.0	2.5
Share of Time Spent on Social Networking	33.0%	172	294	ranoo! Puise	921	8.0	2.5
Average Time Spent on Social Networks	6.3 Hours	110	214	Tagged	844	7.4	158.5
<b>.</b>	0.3 HOURS	110	214	MySpace	628	5.5	9.2

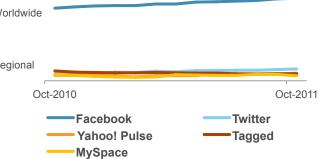


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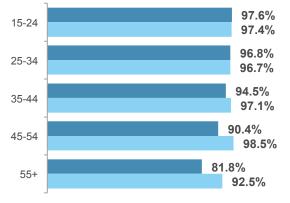


**Top 5 Social Networks by Unique Visitors** 



Mexico				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Total Audience (Age 15+)	21.0 Million	Index to	Index to	Facebook	18,553	88.1	487.0
Fotal Social Networking Audience	20.3 Million	Worldwide	Region	Windows Live	6,060	28.8	5.4
Online Population Visiting Social Networks	96.3%	117	100	Profile	0,000	20.0	5.4
Share of Time Spent on Social Networking	31.4%	164	112	Twitter	3,436	16.3	17.3
Average Time Spent on Social Networks	7.7 Hours	135	109	Slideshare	3,075	14.6	3.2
				Fotolog	2,063	9.8	5.3
Social Networking Demographic Reach	Avera	age Engagement v Networking	vith Social		Top 5 Social Netw	orks by Uniqu	e Visitors
15-24 95.9%   25-34 96.6%   35-44 96.9%   45-54 93.3%	12 <b>11.1</b> 10 - 8 -			Regional -9 Worldwide	Top 5 Social Netw	orks by Uniqu	e Visitors
15-24 95.9%   25-34 96.6%   35-44 96.9%   45.54 93.3%	12 <b>11.1</b> 10 - 8 - 6 - 4 -	Networking	4.4 4	Regional .9 Worldwide			

Netherlands				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	12.0 Million	Index to	Index to	Facebook	8,411	70.2	201.5
Total Social Networking Audience	11.2 Million	Worldwide	Region	Hyves	6,856	57.2	211.0
Online Population Visiting Social Networks	93.7%	114	101		,		
Share of Time Spent on Social Networking	14.3%	75	60	Twitter	4,041	33.7	22.7
Average Time Spent on Social Networks	5.4 Hours	95	75	LinkedIn Windows Live	3,258	27.2	23.0
				Profile	2,673	22.3	3.7

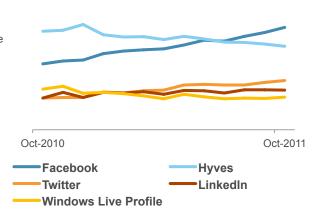


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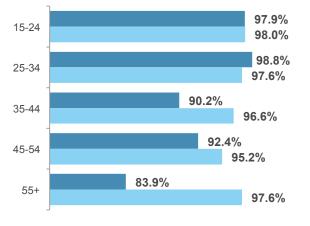
Average Engagement with Social Networking



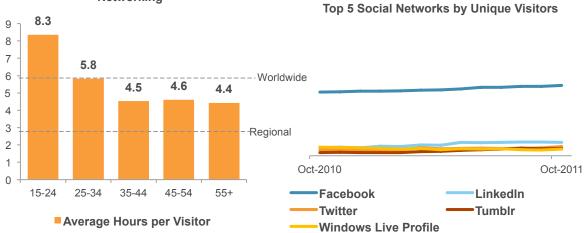
**Top 5 Social Networks by Unique Visitors** 



New Zealand				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	2.8 Million	Index to	Index to	Facebook	2,316	82.6	355.8
Total Social Networking Audience	2.7 Million	Worldwide	Region	LinkedIn	442	15.8	7.9
Online Population Visiting Social Networks	94.7%	115	143				
Share of Time Spent on Social Networking	23.3%	122	208	Twitter	305	10.9	19.5
Average Time Spent on Social Networks	5.6 Hours	98	190	Tumblr Windows Live	244	8.7	103.8
				Profile	216	7.7	3.2

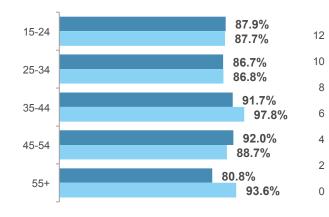


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### Average Engagement with Social Networking

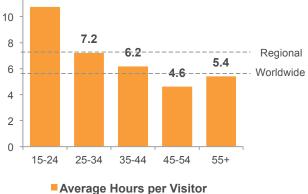
Norway				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	3.3 Million	Index to	Index to	Facebook	2,593	79.4	419.5
Total Social Networking Audience	2.9 Million	Worldwide	Region	LinkedIn	389	11.9	13.0
Online Population Visiting Social Networks	88.9%	108	96				
Share of Time Spent on Social Networking	20.6%	108	86	Twitter Windows Live	340	10.4	12.9
Average Time Spent on Social Networks	6.8 Hours	118	94	Profile	327	10.0	4.0
				MySpace	237	7.3	2.6



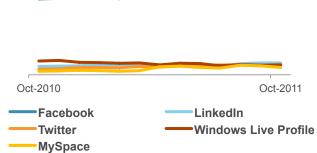
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Average Engagement with Social Networking

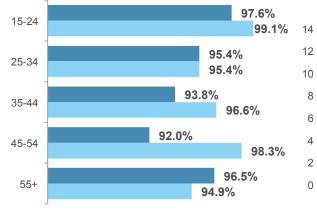
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**Top 5 Social Networks by Unique Visitors** 



Peru				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	4.3 Million	Index to	Index to	Facebook	3,987	92.1	505.3
Total Social Networking Audience	4.2 Million	Worldwide	Region	Windows Live	,		
Online Population Visiting Social Networks	96.0%	117	100	Profile	1,525	35.2	5.4
Share of Time Spent on Social Networking	28.0%	146	100	Slideshare	856	19.8	5.1
Average Time Spent on Social Networks	8.3 Hours	146	110	Sonico	684	15.8	9.0
				Twitter	620	14.3	10.9

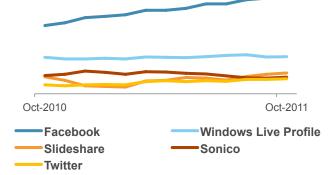




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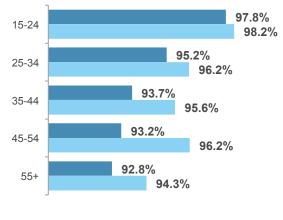


Top 5 Social Networks by Unique Visitors



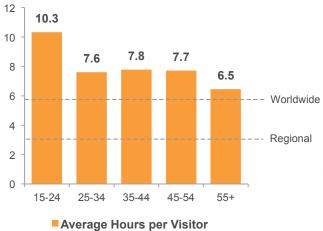
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* Philippines				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	5.7 Million	Index to	Index to	Facebook	5,376	94.8	500.9
Total Social Networking Audience	5.5 Million	Worldwide	Region	Twitter	1,203	21.2	27.6
Online Population Visiting Social Networks	96.2%	117	146		,		
Share of Time Spent on Social Networking	43.0%	225	383	Multiply	863	15.2	8.1
Average Time Spent on Social Networks	8.7 Hours	152	296	Tumblr	677	11.9	89.6
				Yahoo! Pulse	588	10.4	2.6

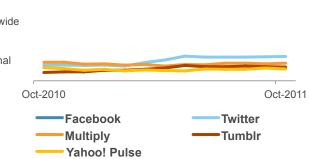


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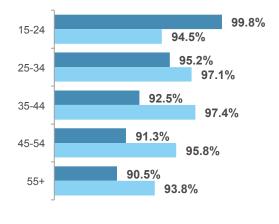




Top 5 Social Networks by Unique Visitors

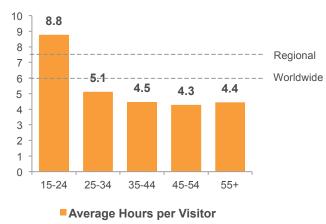


Poland				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	18.2 Million	Index to	Index to	Nasza Klasa	14,337	78.8	100.4
Total Social Networking Audience	17.3 Million	Worldwide	Region	Facebook	13,249	72.8	257.8
Online Population Visiting Social Networks	95.3%	116	103		,		
Share of Time Spent on Social Networking	20.4%	106	85	Chomikuj	7,600	41.8	116.3
Average Time Spent on Social Networks	5.7 Hours	100		Badoo	1,393	7.7	51.0
		100	79	Akazoo	1,293	7.1	1.1

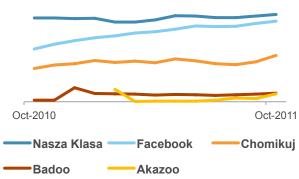


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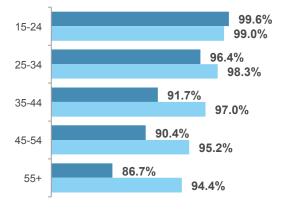




Top 5 Social Networks by Unique Visitors

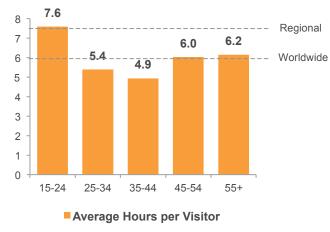


Portugal				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	4.3 Million	Index to	Index to	Facebook	3,617	84.8	365.7
Total Social Networking Audience	4.1 Million	Worldwide	Region	Windows Live			
Online Population Visiting Social Networks	95.7%	116	103	Profile	900	21.1	4.4
Share of Time Spent on Social Networking	26.6%	139	111	LinkedIn	391	9.2	10.6
Average Time Spent on Social Networks	6.0 Hours	105	83	Twitter	337	7.9	6.4
				SlideShare	328	7.7	3.2

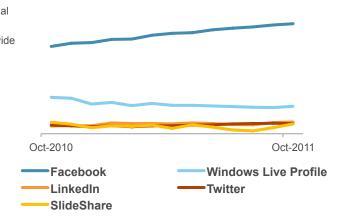


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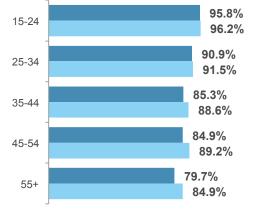








Puerto Rico				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	1.4 Million	Index to	Index to	Facebook	1.108	80.5	382.0
Total Social Networking Audience	1.2 Million	Worldwide	Region	Twitter	134	9.7	9.9
Online Population Visiting Social Networks	90.4%	110	94				
Share of Time Spent on Social Networking	31.3%	163	111	MySpace Windows Live	130	9.5	13.4
Average Time Spent on Social Networks	6.1 Hours	107	81	Profile	123	8.9	3.5
				SlideShare	111	8.0	3.9

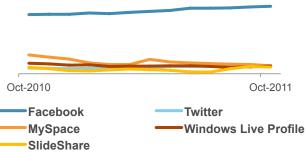


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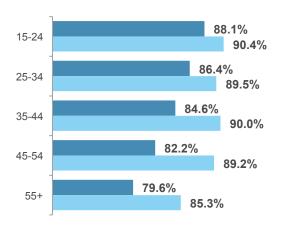


### **Top 5 Social Networks by Unique Visitors**

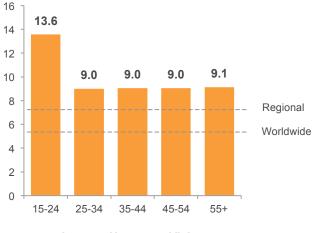


Russia				Top 5 S Netwo
Total Audience (Age 15+)	51.6 Million	Index to	Index to	VKontakt
Total Social Networking Audience	45.3 Million	Worldwide	Region	Odnoklas
Online Population Visiting Social Networks	87.6%	106	95	Mail.Ru -
Share of Time Spent on Social Networking	37.5%	196	156	World
Average Time Spent on Social Networks	10.4 Hours	182	144	Facebool
				Twittor

Average Engagement with Social Networking



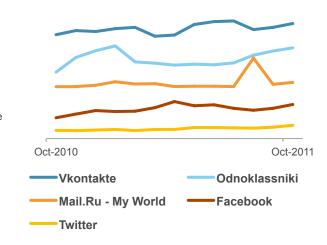
Males Females



Average Hours per Visitor

Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
VKontakte	35,473	68.7	491.7
Odnoklassniki	27,967	54.2	339.0
Mail.Ru - My World	17,312	33.5	31.6
Facebook	10,538	20.4	28.7
Twitter	4,097	7.9	9.5

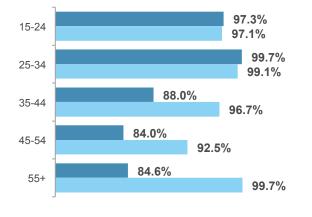
Top 5 Social Networks by Unique Visitors



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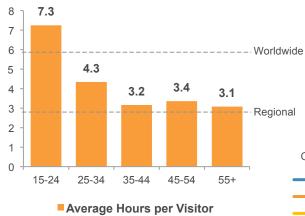
Singapore				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	2.9 Million	Index to	Index to	Facebook	2,235	77.0	278.4
Total Social Networking Audience	2.7 Million	Worldwide	Region	Twitter	528	18.2	32.2
Online Population Visiting Social Networks	94.3%	115	143	LinkedIn	385	13.3	19.4
Share of Time Spent on Social Networking	18.0%	94	160				
Average Time Spent on Social Networks	4.4 Hours	76	148	Tumblr Windows Live	319	11.0	85.4
				Profile	202	7.0	2.7

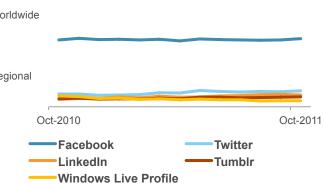
Average Engagement with Social Networking



Social Networking Demographic Reach

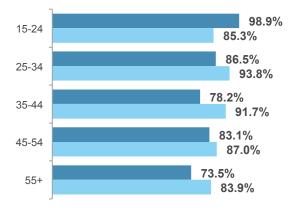




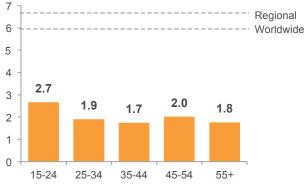


### **Top 5 Social Networks by Unique Visitors**

South Africa				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	6.7 Million	Index to	Index to	Facebook	4,324	64.4	682.3
Total Social Networking Audience	5.9 Million	Worldwide	Region	LinkedIn	725	10.8	8.3
Online Population Visiting Social Networks	87.6%	106	100				
Share of Time Spent on Social Networking	19.1%	100	71	Twitter	441	6.6	6.0
Average Time Spent on Social Networks	2.0 Hours	36	32	MySpace	198	2.9	0.9
				DeviantArt	188	2.8	3.9

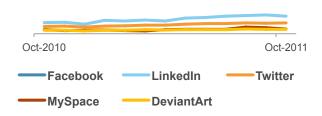


Average Engagement with Social Networking



Top 5 Social Networks by Unique Visitors





Males Females



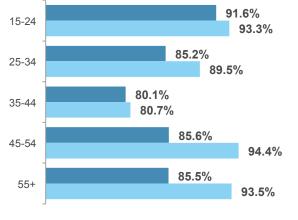
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## **South Korea**

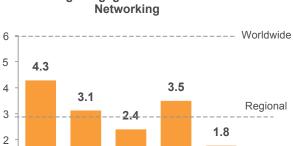
Total Audience (Age 15+)	30.8 Million
Total Social Networking Audience	26.8 Million
Online Population Visiting Social Networks	87.2%
Share of Time Spent on Social Networking	8.6%
Average Time Spent on Social Networks	3.1 Hours

	Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Index to Region	Naver.com Cafe	18,575	60.4	56.9
132	Cyworld	17,998	58.5	64.6
77	Daum.net Cafe	13,294	43.2	93.4
107	Facebook	7,904	25.7	157.7
	Nate.com Pann	5,183	16.8	39.2

### Social Networking Demographic Reach



Males Females



35-44

Average Hours per Visitor

45-54

55+

Average Engagement with Social

Index to

Worldwide

106

45

55

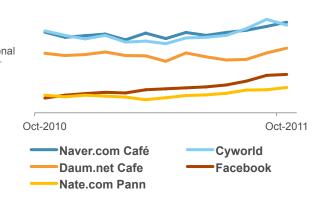
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0

15-24

25-34





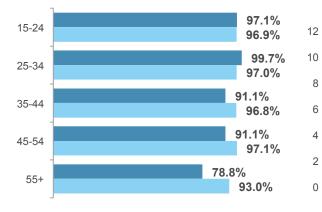
-----LinkedIn

S	pain							Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Total Audience (Age 15+	)	21.4 Mi	llion	I	ndex to	Index	to	Facebook	16,630	77.8	290.3
Total Social Networking	Audience	21.0 Mi	llion	W	orldwide	Regio	n	Tuenti	7,016	32.8	316.5
Online Population Visitir	g Social Networks	<b>98.2%</b>			119	106		Windows Live	4.404	04.0	0.0
Share of Time Spent on S	Social Networking	20.9%			109	87		Profile	4,491	21.0	6.2
Average Time Spent on S	Social Networks	6.0 Hou	ırs		105	83		Twitter	3,604	16.9	20.9
								LinkedIn	2,254	10.5	17.1
Social Networking Reach			Average .4		igement w tworking	ith Social			Top 5 Social Netw	vorks by Uniq	ue Visitors
15-24	99.7% 99.4%	9 - 8 -						Regional			
25-34	99.3% 99.4%	7 - 6		6.1	5.1	5.3		Worldwide			
35-44	98.7% 98.8%	5 - 4 -					3.7	-			
45-54	96.9% 97.8%	3 - 2 -						_			
55+ 92	95.0% 9%	1 - 0						Oct-20	D10 Facebook		Oct-2011
L .		15-	-24 2	5-34	35-44	45-54	55+		Windowo Livo Bro	filo <b></b> Twi	ttor

Males Females

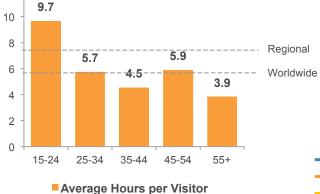
Average Hours per Visitor

Sweden				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	6.2 Million	Index to	Index to	Facebook	4,972	79.9	377.3
Total Social Networking Audience	5.8 Million	Worldwide	Region	Windows Live			
Online Population Visiting Social Networks	93.2%	113	100	Profile	661	10.6	3.3
Share of Time Spent on Social Networking	20.7%	108	86	Twitter	591	9.5	8.6
Average Time Spent on Social Networks	5.9 Hours	103	81	LinkedIn	581	9.3	14.2
				MySpace	479	7.7	3.9

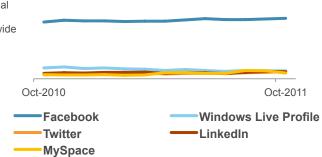


Males Females

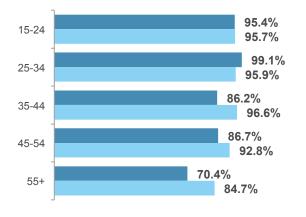
Average Engagement with Social Networking



**Top 5 Social Networks by Unique Visitors** 



Switzerland				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	4.8 Million	Index to	Index to	Facebook	3,251	68.2	283.9
Total Social Networking Audience	4.3 Million	Worldwide	Region	Windows Live	-, -		
Online Population Visiting Social Networks	89.8%	109	97	Profile	569	11.9	5.0
Share of Time Spent on Social Networking	18.6%	97	77	LinkedIn	386	8.1	12.7
Average Time Spent on Social Networks	4.0 Hours	71	56	MySpace	356	7.5	2.9
				Twitter	311	6.5	5.3

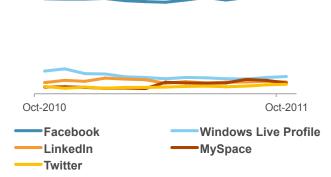


Males Females

Average Engagement with Social Networking



Top 5 Social Networks by Unique Visitors



			Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
14.3 Million	Index to	Index to	Facebook	11,157	78.2	338.5
13.4 Million	Worldwide	Region	Yahool Wretch	8 300	58 1	31.1
94.2%	114	142				
22.0%	115	196		1,231	8.6	1.9
5.1 Hours	89	173	Profile	1,044	7.3	3.3
			Twitter	639	4.5	6.7
Social Networking Demographic Reach 98.8% Average Engagement with Social Networking			Ta	n E Social Natura	ko by Upique V	liaitara
	13.4 Million 94.2% 22.0% 5.1 Hours	Worldwide 13.4 Million 94.2% 114 22.0% 115 5.1 Hours 89 Average Engagement wi	WorldwideRegion13.4 Million94.2%11414222.0%1151965.1 Hours89173	14.3 MillionIndex to WorldwideIndex to RegionFacebook13.4 Million114142Yahoo! Wretch94.2%114142Yahoo! Pulse22.0%115196Windows Live5.1 Hours89173TwitterAverage Engagement with Social Networking	14.3 MillionIndex to WorldwideIndex to RegionFacebook11,15713.4 MillionYahoo! Wretch8,30094.2%11414222.0%1151965.1 Hours89173Average Engagement with Social Networking	14.3 MillionIndex to WorldwideIndex to RegionFacebook11,15778.213.4 MillionYahoo! Wretch8,30058.194.2%114142Yahoo! Pulse1,2318.622.0%115196Windows Live Profile1,0447.35.1 Hours89173Twitter6394.5

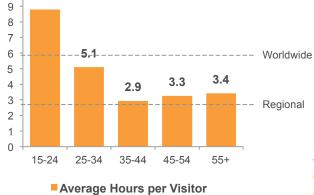
346

25-34

35-44

45-54

55+



99.1%

99.0%

89.4%

84.4%

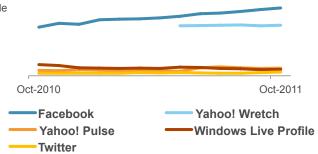
80.3%

Males Females

87.1%

94.7%

93.7%



C* Turkey				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	23.2 Million	Index to	Index to	Facebook	21,622	93.1	601.5
Total Social Networking Audience	22.3 Million	Worldwide	Region	Twitter	6,347	27.3	22.2
Online Population Visiting Social Networks	96.0%	117	104	Windows Live			
Share of Time Spent on Social Networking	29.4%	154	122	Profile	5,768	24.8	4.6
Average Time Spent on Social Networks	10.2 Hours	179	142	Eksi Sozluk	4,591	19.8	31.9
				Uludag Sozluk	3,866	16.6	2.6
Social Networking Demographic Reach 98.0% 97.6% 25-34 96.6% 95.1% 92.2%	14 <b>12.8</b>	Engagement wi Networking 8.3 8.2	9.6 7.6	To	p 5 Social Networ	ks by Unique V	isitors
45-54 95.1% 93.9% 96.4%	6			Worldwide	0		Oct-2011
95.9%	15-24 2	25-34 35-44 4	5-54 55+		cebook ndows Live Profile	Twitter Eksi Soz	zluk

Males Females



United Kingd	om			Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
otal Audience (Age 15+)	37.4 Million	Index to	Index to	Facebook	30,068	80.4	456.9
otal Social Networking Audience	36.5 Million	Worldwide	Region	Twitter	7,751	20.7	23.9
nline Population Visiting Social Networks	97.5%	118	105	LinkedIn	6,202	16.6	23.5
hare of Time Spent on Social Networking verage Time Spent on Social Networks	18.3% 7.0 Hours	96 123	76 98	Windows Live Profile	4,411	11.8	5.3
				Myspace	3,166	8.5	7.0
15-24   99.6%     25-34   99.2%     35-44   98.3%     98.6%   98.6%	12 <b>10.6</b> 10 - 8 - 6 - 4 -	7.8 7.1	<del>6.3</del> 3	Regional Worldwide .6	Top 5 Social Netw	orks by Uniqu	Oct-2011
45-54 55+ 93.6%	2 - 0 - 15-24	25-34 35-44	45-54 5	Feb-20	Facebook	_	— Tw — Wi

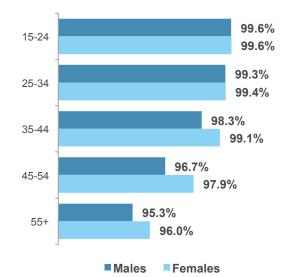
\*In February 2011, a methodology enhancement was introduced to the UK market. All trends here are shown from that point onward.

## United States

Total Audience (Age 15+)	188.5 Million	Index to
Total Social Networking Audience	185.2 Million	Worldwide
Online Population Visiting Social Networks	98.3%	119
Share of Time Spent on Social Networking	16.8%	88
Average Time Spent on Social Networks	6.9 Hours	120

Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitors
Facebook	156,020	82.8	441.2
LinkedIn	35,302	18.7	15.9
Twitter	33,256	17.6	23.3
Myspace	27,254	14.5	10.4
Tumblr	14,617	7.8	146.2

Social Networking Demographic Reach



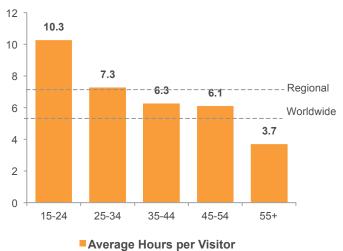
### Average Engagement with Social Networking

Index to

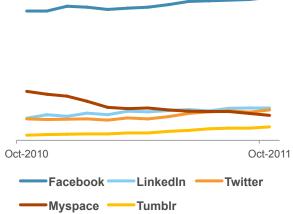
Region

100

101

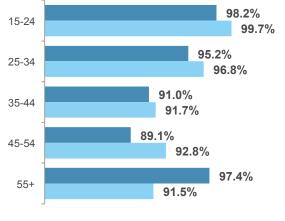


Top 5 Social Networks by Unique Visitors



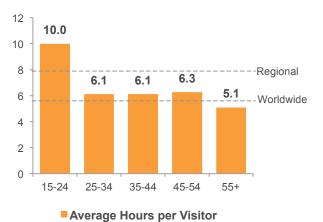
***** * * *				Top 5 Social	Total Unique		Average
Venezuela				Networks	Visitors (000)	% Reach	Minutes per Visitor
Total Audience (Age 15+)	4.6 Million	Index to	Index to	Facebook	4,197	91.1	467.9
Total Social Networking Audience	4.4 Million	Worldwide	Region	Twitter	1,457	31.6	26.3
Online Population Visiting Social Networks	96.0%	117	100	Windows Live	1,-07	51.0	20.0
Share of Time Spent on Social Networking	34.9%	183	124	Profile	1,061	23.0	4.7
Average Time Spent on Social Networks	7.9 Hours	138	104	SlideShare	916	19.9	3.9
				Badoo	460	10.0	59.1

**3** 

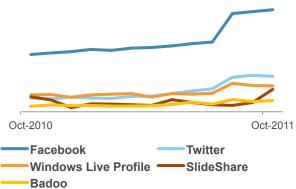


Males Females

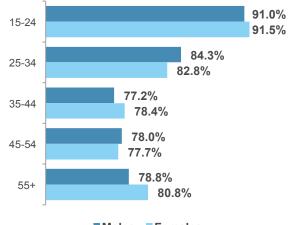
Average Engagement with Social Networking



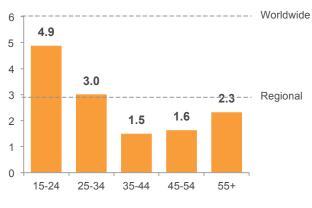
Top 5 Social Networks by Unique Visitors



Vietnam				Top 5 Social Networks	Total Unique Visitors (000)	% Reach	Average Minutes per Visitor
Total Audience (Age 15+)	13.3 Million	Index to	Index to	Zing Me	6,529	49.2	168.6
Total Social Networking Audience	11.3 Million	Worldwide	Region	Facebook	5,405	40.7	192.8
Online Population Visiting Social Networks	85.2%	103	129				
Share of Time Spent on Social Networking	11.2%	59	100	Yahoo! Pulse	2,507	18.9	2.8
Average Time Spent on Social Networks	3.5 Hours	61	119	Tamtay	1,390	10.5	36.2
				Banbe	1,340	10.1	10.4



### Average Engagement with Social Networking



Males Females

Average Hours per Visitor